

## Why use Medicare Easyclaim?

Government research indicates that more than 80% of paying patients would use this service<sup>^</sup>.

### Benefits for you

#### Convenient

- › Provides the ability to process Bulk Bill, Paid, Partially Paid and Unpaid claims
- › Process times may be reduced as practice staff only need to enter basic transaction information

#### Simple

- › Patients' eligibility for concessions are instantly verified
- › No additional bank transaction fees\*

#### Responsible

- › Practitioners receive payments for Bulk Bill claims usually within 24 hours
- › Less paperwork as Medicare Australia does the batching for you.

### Benefits for patients

#### Convenient

- › Patients no longer need to visit a Medicare Australia office to make a claim
- › Patients have access to rebate funds almost immediately

#### Simple

- › Patients' eligibility for concessions are instantly verified
- › No additional bank transaction fees

#### Responsible

- › Rebates are paid directly into patients' bank accounts\*
- › Patient privacy is protected. Information sent via the secure EFTPOS network is encrypted and financial institutions cannot view claim or patient information.

## Apply for Medicare Easyclaim or get more information.

#### Existing ANZ Merchants:

Contact our dedicated Merchant Services team 24 hours, 7 days a week on 1800 039 025

#### Non-ANZ Merchants:

Contact our Merchant New Business team on 1300 366 988 8am – 7pm AEST Monday to Friday

#### For more information:

Please visit [www.anz.com/merchantconnect](http://www.anz.com/merchantconnect)

\* Patient Medicare rebates can only be paid into savings or cheque accounts.

# Standard ANZ Merchant Agreement fees and charges apply, however Medicare Easyclaim is available to eligible medical practitioners at no additional cost.

<sup>^</sup> Source: Medicare Australia.



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## Medicare Easyclaim

Convenience and simplicity  
for you and your patients

More Convenient Banking **ANZ NOW**

More Convenient Banking **ANZ NOW**

**medicare  
easyclaim**



## What is Medicare Easyclaim?

Medicare Easyclaim is a service provided by ANZ which allows medical practitioners and their patients to process Medicare claims electronically using the EFTPOS network.

Claims that can be processed using this service are Bulk Bill, Paid, Partially Paid and Unpaid claims. Payments of claims to medical practitioners are made usually within 24 hours and payments to patients are made almost immediately.

ANZ Merchant Services is ready to provide this service to eligible medical practitioners at no additional cost<sup>†</sup>.

## How does it work?

### Bulk Bill claims

Patient's Medicare card is swiped through the EFTPOS terminal.

Practice staff enter claim details into the EFTPOS terminal. Information is verified by Medicare Australia and an APPROVED message is displayed on the EFTPOS terminal.

Patient assigns the benefit to their practitioner by pressing '1' on the EFTPOS terminal and the terminal prints a patient receipt.

### Patient Paid claims

After the patient has paid, their Medicare card is swiped through the EFTPOS terminal.

Practice staff enter claim details into the EFTPOS terminal. Information is verified by Medicare Australia and an APPROVED message is displayed on the EFTPOS terminal.

Patient swipes their debit card and enters their PIN. The rebate is paid into the patient's account and the terminal prints a patient receipt.

### Unpaid Patient claims

Patient's Medicare card is swiped through the EFTPOS terminal.

Practice staff enter claim details into the EFTPOS terminal. Information is verified by Medicare Australia and an APPROVED message is displayed on the EFTPOS terminal.

Medicare Australia sends a 'Pay Doctor via Claimant' cheque to the patient. It is the patient's responsibility to return this cheque to the practitioner.

